

Online Program Registration “How To” Guide

Step 1: Find Your Program

The screenshot shows the top of the registration page with links for 'New to online registration?' (START HERE) and 'SIGN IN'. Below is a 'Select Branches/Sites' section with 'Currently Showing: 10 Branches 5 Sites' and two 'view' links. A 'Program Tags' section lists various categories with counts: 2007-2008 School Year (27), Classes & Community Programs (4), Preschool (1), 3-5 year olds (1), Dance (22), Swim Lessons (1), Adult Programs (4), Groups & Clubs (1), Youth & Teen Programs (23), and Aquatics (1).

- Select Your Branch (If you know it)
- Click a Program Tag (ex: “Aquatics”)
- Find your program and check the box beside it
- Click the Register button

Helpful Information

***HELP:** If you receive an error after clicking “Find Me”, and you are currently a Member or have registered for programs before we probably have inaccurate information on your membership account. Contact your local branch to verify your personal information. Once this has been updated, you will be able to login and register for programs online.

Step 2: Access Your Online Account

The screenshot shows the 'Option 1: Sign In and Register' form with fields for 'E-mail:' and 'Password:', and a 'Sign In' button.

Option 1: Sign In

Sign in with your email address and password. Then click, “Sign In”

The screenshot shows the 'Option 2: Reset Your Password' form with an 'E-mail:' field and a 'Reset' button.

Option 2: Forgot Your Password?

If you know you’ve registered online before but can’t remember your password, choose the reset option.

The screenshot shows the 'Option 3: Create Your Online Account' form with three numbered fields: 1. Last Name: [] or Member ID: [], 2. Birth Date: [] (use MM/DD/YYYY format), and 3. ZIP Code: []. There is a 'Find Me' button at the bottom.

Option 3: Never Registered Online?

If you have never registered for an online program at Kishwaukee Family YMCA the system we’ll search to see if you are in our records. If not, you will be given the option to create an account.

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Payment Options

Current Credit Card

Registration Confirmation

You will receive a registration confirmation via email. If you do not receive an email confirmation, contact the Kishwaukee Family YMCA to verify that your email address in our system is correct.

Is Joining Required?

Membership is not required to sign up for classes. Nonmembers may sign up at Open Registration dates. If you have never registered for a program, purchased a one day pass or contributed to our campaign we may not have you in our system. Please contact the YMCA (815)756-9577 so we can enter your information into the system and then you may register.

Questions?

Contact the YMCA at (815)756-9577. Online Registration errors or specific online registration questions contact Candi Jackman at cjackman@kishymca.org